



## 4th Annual Conference "Re-engage"

*October 9 and 10, 2013, The Gateway Center, Helena, MT.*

*Tackle your toughest employee engagement issues at the following sessions.*

### **"The Optimum G-Force: Engaging the Government Workforce of the Future"**

Keynote: Marnie Green, Management Education Group

- A shift is happening in the public sector workforce unlike anything we've ever seen. Long-held beliefs about working for the government have been shattered and workers are bringing new motivations and expectations to the workplace. Key trends are revolutionizing public sector employment and agencies must heed the call in order to continue to meet constituent needs and survive. After attending this keynote session you will be able to: identify how public sector employment "used to be" and how it is "going to be"; recognize opportunities to shape the future of your agency; and access resources and best practices to assist you in leading a shift in your own organization.

### **"Engaging Citizens in the New Public Service"**

Presenter: Dr. Patrick Edgar, Professional Development Center

- After decades of "bureaucrat bashing" public administrators have realized a major problem in how we go about engaging citizens. When citizens feel disempowered they tend to blame the public worker. Public employees are more engaged when they have the core values that reinforce Public Service Motivation (PSM). One such key value is providing an authentic public service. Attendees will learn how to engage citizens in the decision making process in a way that restores the ideals of public service.

### **"Burnout is Not a Way to Keep Warm"**

Presenter: Tamara Hall, Certified Speakers Professional

- Too many leaders have forgotten how to laugh and keep their lives in perspective. Tamara reveals how to stay focused and successful while handling the myriad of challenges facing today's employers and employees. Attendees will learn how to define success and keep their lives in balance. Tamara's humor and humanity will help you rediscover your priorities and take charge of your life.

### **"Effective Workplace Relationships in a Status Update World"**

Presenter: Julie Benson-Rosston, Collaboration Institute and Carroll College

- Although various technologies sometimes allow us to connect with more colleagues and do our jobs more efficiently, they often create barriers for effective workplace relationships. This presentation addresses strategies for using interpersonal communication skills along with appropriate use of technologies in order to develop and maintain satisfactory relationships at work.